Vivoh Pulse · Zoom Health Daily

Mon, Nov 16, 2026 (so far) · Eastern time · readings 13:07-13:40 · SAMPLE DATA

172
Meetings & webinars

111
Good meetings: no critical minutes (65%)

29
Brief blips: some critical minutes, under the rule (17%)

32
Critical meetings: 5%+ of its minutes, at least 2 (19%)

60%
of the critical meetings' minutes were critical (464 of 771)

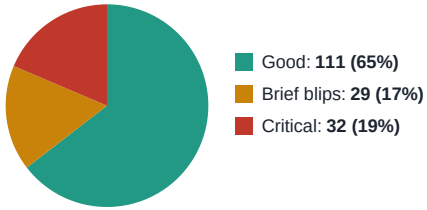
0 / 0
Taken by team / resolved

SUMMARY

- **32 of 172 meetings (19%) were critical** (5%+ of its minutes, at least 2 critical); in those, 60% of the minutes were critical. 111 were good, 29 had only brief blips.
- **Nothing was taken or resolved.** 67 people's problems cleared on their own.
- **No single meeting dominates:** the worst, Policy drafting 36, was critical for 31 of its 31 minutes.
- **Mostly remote:** of 32 critical meetings, 12 had only remote people critical, 2 only people in an office, 18 both. Offices: NYC (9), CHI (8).
- **Devices:** Windows users critical in 24 meetings, Mac in 21; Mac has the highest problem rate (13% of people). Zoom Rooms: 7.1% with problems.
- **Biggest cause:** weak Wi-Fi signal, for 35% of the people with problems (help desk; network team in offices).
- **Carriers and cities:** Level 3 Communications, Inc. · NY 9, Zayo Bandwidth · IL 7; Chicago (US) 13, New York City (US) 13.

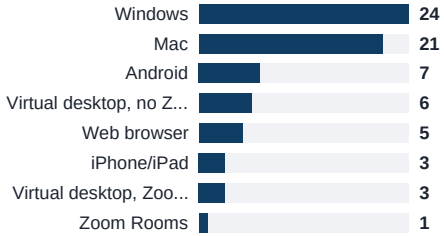
MEETINGS BY HEALTH

172 meetings and webinars



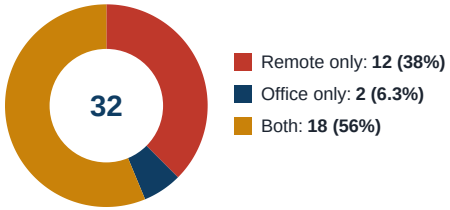
CRITICAL MEETINGS BY DEVICE

Meetings where someone on it was critical



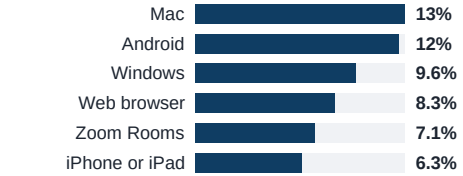
CRITICAL MEETINGS: REMOTE VS OFFICE

Who was critical in each critical meeting



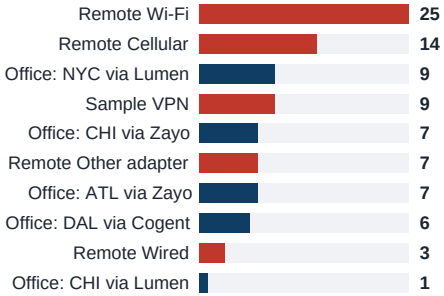
PROBLEM RATE BY DEVICE

% of people with problems, devices with 40+ people



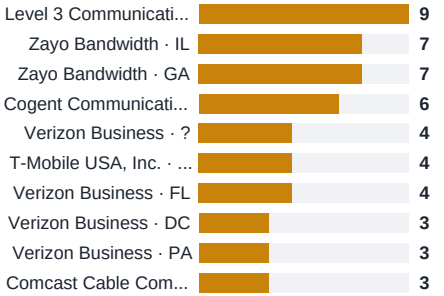
CRITICAL MEETINGS BY SITE / ACCESS

Remote = red, office = blue



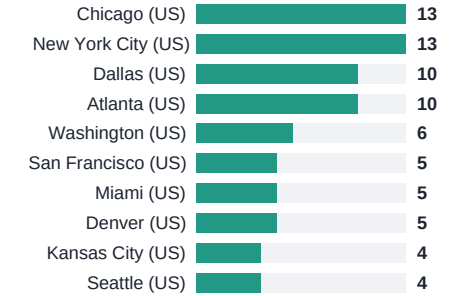
CRITICAL MEETINGS BY CARRIER · STATE

Top 10



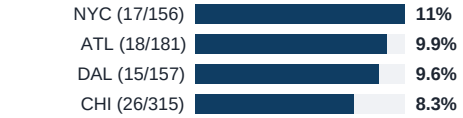
CRITICAL MEETINGS BY CITY

Top 10



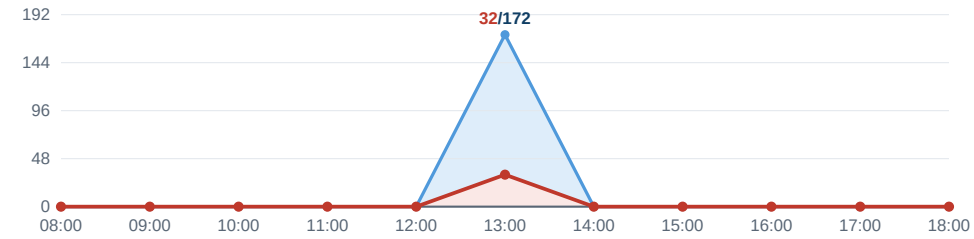
PROBLEM RATE BY OFFICE

% of people joining from each office (with problems/all)



MEETINGS BY HOUR: ALL (BLUE), CRITICAL (RED)

Eastern; blue: meetings running; red: critical meetings with a critical minute that hour; busiest 13:00: 32 of 172



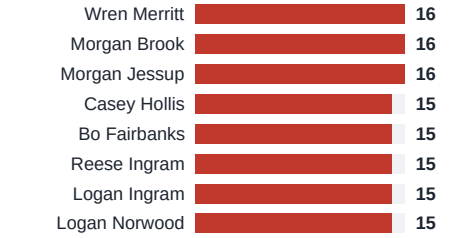
TOP MEETINGS: CRITICAL MINUTES

Top 8: critical minutes of the meeting's length



TOP INDIVIDUALS, CRITICAL MIN

Top 8, one row per person and meeting



Critical meeting: 5%+ of its minutes, at least 2 critical (a minute is critical when anyone in it was); brief blip: fewer; good: none.

Eastern time. Readings 13:07-13:40; made 13:40 EST. SAMPLE DATA: made-up meetings and people, not your Zoom account. The day's readings are deleted at midnight Eastern; this report is the only record kept, for admins on the Reports tab.

Time to engage: from the first critical minute (or the first warning minute, if none was critical) to Take. Time to resolve: from Take to Resolved. Warn and Crit: warning and critical minutes. Status: Resolved; Open (taken, not resolved); Cleared (problems stopped with no one taking them); Not taken (still having problems at the last reading).

THE DAY IN CHARTS

160	237 h	12	117 h	861	177
Meetings	Meeting time (everyone)	Webinars	Webinar time (everyone)	Critical problem minutes	People critical

Peak at 13:28: 672 people in 40 meetings and webinars at once, 81 of them with problems that minute.

WHAT'S CAUSING THE BAD EXPERIENCES

11% of people in meetings (212 of 2,007) had a poor experience in the day: 2 or more problem minutes, or any audio problem; 7% (150) had critical minutes. The biggest cause: weak Wi-Fi signal (35% of them).

Main cause	People	Share	Problem min	Who can act	Most seen at
Weak Wi-Fi signal	75	35%	1,192	Help desk; network team in offices	remote (44), CHI office (10), NYC office (8), ...
Their computer (CPU)	42	20%	610	Help desk / desktop team	Windows (17), Mac (13), Virtual desktop, no ...
Home or remote internet	35	17%	125	The person; help desk guides	Verizon Business (16), Comcast Cable Com...
Office network or internet circuit	33	16%	191	IT network team	ATL via Zayo (11), DAL via Cogent (7), CHI ...
Cellular network	24	11%	175	The person	Verizon Business (9), T-Mobile USA, Inc. (9),...
VPN	3	1%	8	IT network team	Verizon Business (2), AT&T Enterprises, LL...

Weak Wi-Fi signal: Move closer to the access point, use 5 GHz, or plug in a cable. If it's in an office, check access point coverage there.

Their computer (CPU): Check for heavy apps and background tasks, the device's age and power plan; update Zoom; on older devices turn off HD video and virtual backgrounds.

Home or remote internet: Check the home router and others streaming at home, and the internet plan; contact the provider if it repeats. If one carrier stands out, the network team can look.

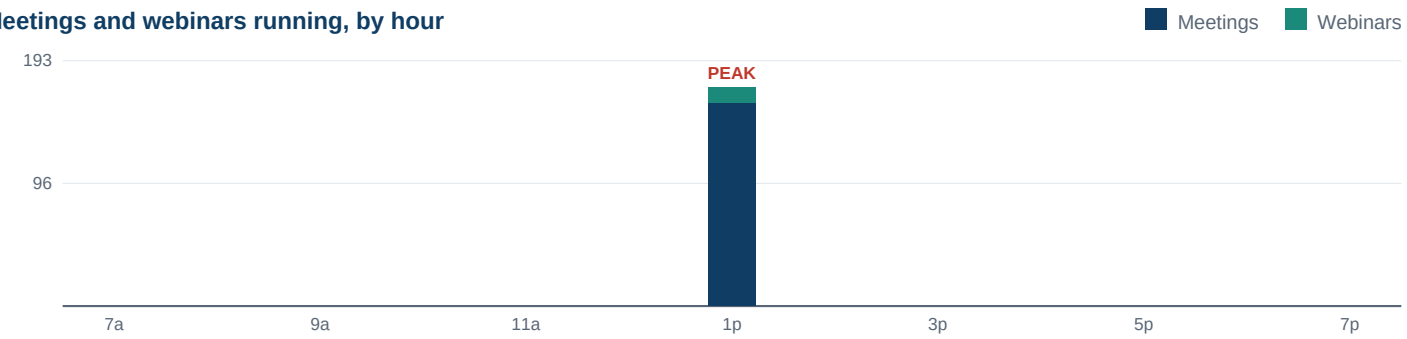
Office network or internet circuit: Check those sites' circuits for packet loss and utilization at the hours shown, and QoS for Zoom traffic.

Cellular network: Join from Wi-Fi or a wired network when they can; cellular quality varies with signal and movement.

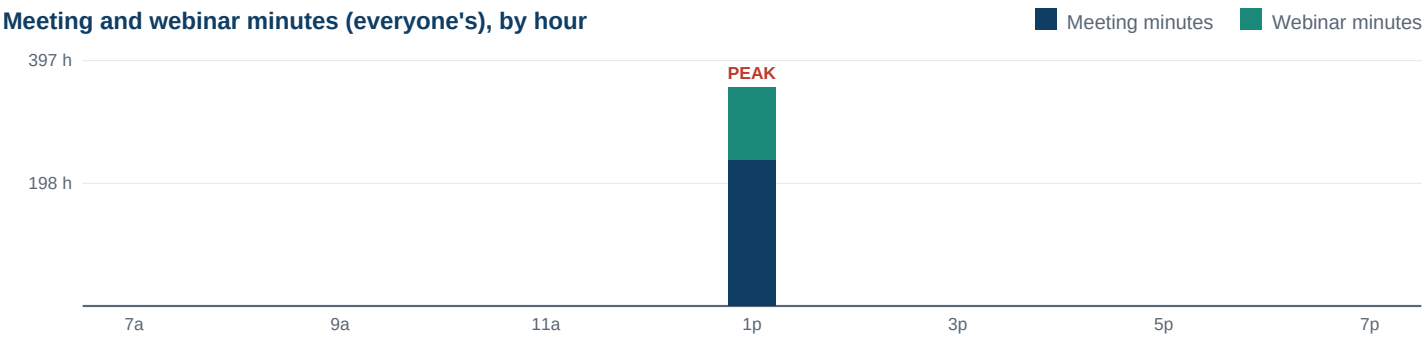
VPN: Send Zoom traffic outside the VPN (split tunnel), as Zoom recommends.

Also: 10 of the people with problems ran an older Zoom version (two or more minor versions behind 7.2.2): the desktop team can update them, e.g. through Zoom Device Management.

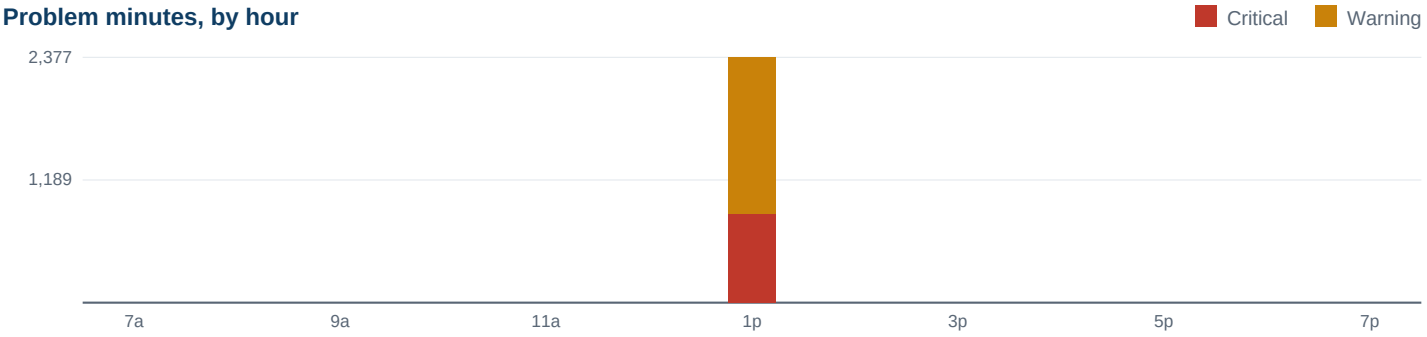
Meetings and webinars running, by hour



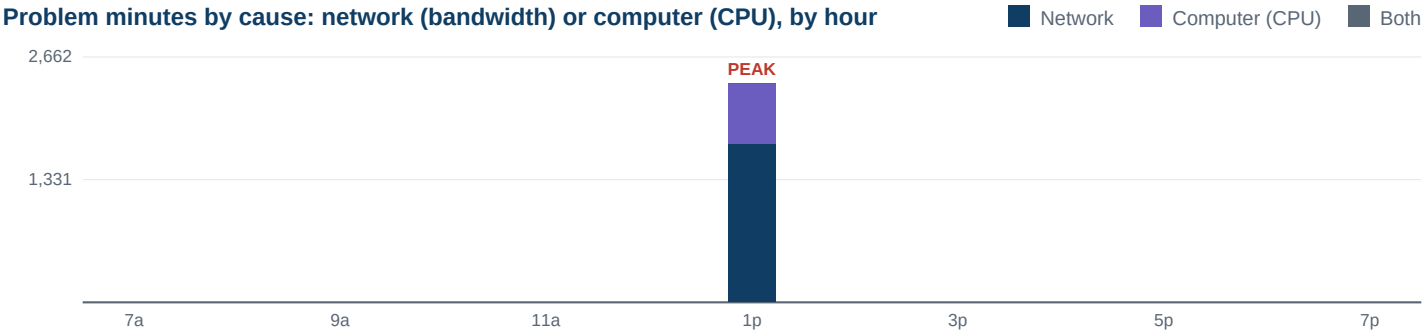
Meeting and webinar minutes (everyone's), by hour



Problem minutes, by hour

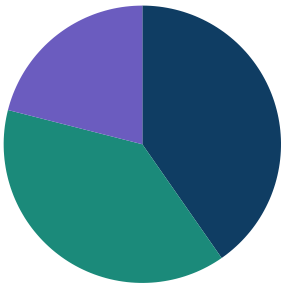


Problem minutes by cause: network (bandwidth) or computer (CPU), by hour



Network: 73% of problem minutes (214 people): packet loss, latency, jitter, dropped connections, weak Wi-Fi: the connection or bandwidth. Computer: 27% (76 people): Zoom's or the system's CPU, or CPU pressure: the device, other apps or background tasks. Both in the same minute: 0%.

Where people joined from



Firm office
40% · 809 people · 152 h in meetings

Remote
39% · 776 people · 132 h in meetings

Mobile (phone or tablet)
21% · 422 people · 70.4 h in meetings

Firm office: through one of its egress points (Admin > Egress points). Mobile: a phone or tablet, or a cellular network. Remote: everyone else (home, hotels, other networks). Each person counted once.

Hours are Eastern. A meeting or webinar counts in each hour it had readings. Minutes are people's minutes in them (two people for an hour: 120 minutes). Critical and warning minutes as on the dashboard.

FOR THE HELP DESK: COMPUTER (CPU) PROBLEMS

People whose problem minutes came from their computer: the most CPU minutes first. Worth checking: other apps running, the device's age and power settings, and the Zoom version.

Person	Device	Zoom	CPU min	Network min	Peak Zoom CPU	Peak system CPU
Casey Hollis	Windows · Windows 11	7.2.1.88329	22	0	97%	100%
Bo Fairbanks	Mac · macOS 15.6	7.2.2.88465	22	0	100%	100%

Person	Device	Zoom	CPU min	Network min	Peak Zoom CPU	Peak system CPU
Reese Ingram	Mac · macOS 15.6	7.2.2.88465	22	0	98%	100%
Ari Sterling	Mac · macOS 15.6	7.2.1.48556	22	0	94%	100%
Wren Merritt	Windows · Windows 11	7.2.1.48556	22	0	99%	100%
Logan Ingram	Android · Android 16	7.2.1.48556	22	0	95%	100%
Morgan Brook	Zoom Rooms · Windows 11	7.2.2.88465	22	0	94%	100%
Finley Jessup	Windows · Windows 10	7.1.5.10317	20	0	100%	100%
Noel Kendrick	Mac · macOS 15.6	7.2.1.88329	20	0	100%	100%
Casey Norwood	Windows · Windows 10	7.2.1.88329	20	0	99%	100%
Morgan Jessup	Mac · macOS 15.6	7.2.1.48556	20	0	97%	100%
Noel Pembrook	Windows · Windows 11	7.2.1.88329	20	0	100%	100%
Casey Norwood	Virtual desktop, no Zoom plugin ...	7.0.13.29120	20	0	97%	100%
Logan Norwood	Virtual desktop, no Zoom plugin ...	7.2.1.88329	19	0	99%	100%
Ari Yardley	Windows · Windows 11	7.2.2.88465	19	0	97%	100%

FOR THE HELP DESK: NETWORK (BANDWIDTH) PROBLEMS

People whose problem minutes came from their connection: the most network minutes first. Worth checking: Wi-Fi signal, home internet, VPN, and the office circuit for people in an office.

Person	Network	Location	Carrier	Network min	CPU min
Devon Ingram	Wifi	Woodbridge (US)	Verizon Business	31	0
Emery Lark	Cellular	Gaithersburg (US)	T-Mobile USA, Inc.	31	0
Blake Merritt	Wifi	New York City (US)	T-Mobile USA, Inc.	30	0
Indy Castell	Wifi	Dallas (US)	Cogent Communications	30	0
Elliot Yardley	Wifi	Dallas (US)	Cogent Communications	30	0
Blake Sterling	Wifi	New York City (US)	Level 3 Communications, Inc.	30	0
Kai Garland	Wifi	Kansas City (US)	Cox Communications Inc.	29	0
Kai Yardley	Wifi	Chicago (US)	Zayo Bandwidth	29	0
Reese Norwood	Wifi	Dallas (US)	Cogent Communications	29	0
Avery Jessup	Wifi	Atlanta (US)	Zayo Bandwidth	29	0
Wren Quill	Wifi	Chicago (US)	Zayo Bandwidth	29	0
Val Thorne	Wifi	New York City (US)	T-Mobile USA, Inc.	29	0
Avery Oakes	Wifi	Los Angeles (US)	T-Mobile USA, Inc.	28	0
Wren Norwood	Wifi	Dallas (US)	Cogent Communications	28	0
Val Sterling	Wifi	Charlotte (US)	Cox Communications Inc.	28	0

THE DAY'S INCIDENTS

Person	Meeting	First	Warn	Crit	Main cause	Taken by	Engage	Resolve	Status
Wren Merritt	Policy drafting 36	13:12	22	16	system CPU, Zoom CPU	-	-	-	Cleared
Morgan Brook	Policy drafting 36	13:12	22	16	system CPU, Zoom CPU	-	-	-	Cleared
Morgan Jessup	Sprint planning 31	13:07	20	16	system CPU, Zoom CPU	-	-	-	Cleared
Casey Hollis	1:1 check-in 19	13:12	22	15	system CPU, Zoom CPU	-	-	-	Cleared
Bo Fairbanks	Budget review 1	13:12	22	15	system CPU, Zoom CPU	-	-	-	Cleared
Reese Ingram	Release planning 40	13:12	22	15	system CPU, Zoom CPU	-	-	-	Cleared
Logan Ingram	Policy drafting 36	13:12	22	15	system CPU, Zoom CPU	-	-	-	Cleared
Logan Norwood	Interview loop 30	13:07	19	15	Zoom CPU, system CPU	-	-	-	Not taken
Cam Garland	1:1 check-in 19	13:19	19	15	system CPU, Zoom CPU	-	-	-	Not taken
Bo Pembrook	Policy drafting 4	13:19	19	15	Zoom CPU, system CPU	-	-	-	Not taken
Noel Kendrick	Contract review 14	13:07	20	14	system CPU, Zoom CPU	-	-	-	Cleared
Noel Pembrook	Client onboarding 17	13:07	20	14	system CPU, Zoom CPU	-	-	-	Cleared
Casey Norwood	1:1 check-in 19	13:07	20	14	system CPU, Zoom CPU	-	-	-	Cleared
Avery Adler	Sprint planning 31	13:19	19	14	Zoom CPU, system CPU	-	-	-	Not taken
Ari Yardley	Case review 39	13:19	19	13	system CPU, Zoom CPU	-	-	-	Not taken
Logan Vance	Policy drafting 36	13:19	19	13	system CPU, Zoom CPU	-	-	-	Not taken
Sage Hollis	Team retro 36	13:19	19	13	system CPU, Zoom CPU	-	-	-	Not taken
Finley Jessup	Sprint planning 31	13:07	20	12	Zoom CPU, system CPU	-	-	-	Cleared

Person	Meeting	First	Warn	Crit	Main cause	Taken by	Engage	Resolve	Status
Casey Norwood	Budget review 1	13:07	20	12	system CPU, Zoom CPU	-	-	-	Cleared
Ari Castell	Data platform office h...	13:26	12	12	system CPU, Zoom CPU	-	-	-	Not taken
Harper Norwood	Training: new tools 32	13:07	19	11	video_in packet loss, audio_...	-	-	-	Cleared
Devon Ingram	Team retro 36	13:07	31	10	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Ari Sterling	Policy drafting 36	13:12	22	10	system CPU, Zoom CPU	-	-	-	Cleared
Umi Yardley	Team retro 36	13:19	19	10	system CPU, Zoom CPU	-	-	-	Not taken
Avery Sterling	Sprint planning 31	13:07	13	10	system CPU, Zoom CPU	-	-	-	Cleared
Cam Hollis	Contract review 17	13:16	20	9	audio_out latency, video_in l...	-	-	-	Not taken
Dana Jessup	Client onboarding 26	13:19	13	9	system CPU, Zoom CPU	-	-	-	Not taken
Kai Ingram	Data platform office h...	13:26	12	9	Zoom CPU, system CPU	-	-	-	Not taken
Emery Lark	Sprint planning 31	13:07	31	8	audio_in latency, audio_out l...	-	-	-	Not taken
Elliot Jessup	Policy drafting 4	13:07	28	8	weak Wi-Fi, video_in packet l...	-	-	-	Cleared
Xen Sterling	Data platform office h...	13:14	24	8	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Avery Sterling	1:1 check-in 1	13:07	17	8	audio_out latency, video_out ...	-	-	-	Not taken
Reese Quill	Data platform office h...	13:24	14	8	audio_out latency, video_out ...	-	-	-	Not taken
Morgan Garland	Policy drafting 4	13:07	13	8	system CPU, Zoom CPU	-	-	-	Cleared
Elliot Norwood	Case review 39	13:07	13	8	system CPU, Zoom CPU	-	-	-	Cleared
Ari Ellery	Policy drafting 4	13:26	12	8	system CPU, Zoom CPU	-	-	-	Not taken
Wren Oakes	Hiring sync 40	13:26	12	8	system CPU, Zoom CPU	-	-	-	Not taken
Cam Jessup	Sprint planning 31	13:28	10	8	system CPU, Zoom CPU	-	-	-	Not taken
Noel Lark	Policy drafting 4	13:07	9	8	Zoom CPU, system CPU	-	-	-	Not taken
Finley Whitlock	Policy drafting 36	13:07	9	8	Zoom CPU, system CPU	-	-	-	Not taken
Jordan Oakes	Case review 39	13:07	8	8	video connection dropped (re...	-	-	-	Cleared
Indy Castell	Policy drafting 36	13:07	30	7	weak Wi-Fi, audio_out jitter	-	-	-	Not taken
Avery Oakes	Sprint planning 2	13:07	28	7	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Wren Norwood	1:1 check-in 3	13:07	28	7	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Val Sterling	Policy drafting 36	13:09	28	7	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Finley Whitlock	Budget review 24	13:07	12	7	Zoom CPU, system CPU	-	-	-	Not taken
Val Vance	Sprint planning 31	13:07	9	7	system CPU, Zoom CPU	-	-	-	Not taken
Xen Merritt	1:1 check-in 19	13:07	7	7	audio connection dropped (re...	-	-	-	Cleared
Sage Oakes	Client onboarding 26	13:11	7	7	video connection dropped (re...	-	-	-	Cleared
Morgan Kendrick	1:1 check-in 19	13:08	7	7	video connection dropped (re...	-	-	-	Not taken
Kai Yardley	Policy drafting 36	13:07	29	6	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Reese Garland	Contract review 14	13:07	28	6	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Xen Oakes	Policy drafting 36	13:07	27	6	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Xen Merritt	Policy drafting 36	13:07	26	6	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Sage Fairbanks	Client onboarding 26	13:07	23	6	weak Wi-Fi, audio_out packe...	-	-	-	Cleared
Jordan Whitlock	1:1 check-in 19	13:07	9	6	Zoom CPU, system CPU	-	-	-	Not taken
Morgan Kendrick	Sprint planning 31	13:08	6	6	audio connection dropped (re...	-	-	-	Not taken
Kai Underhill	1:1 check-in 19	13:07	6	6	video connection dropped (re...	-	-	-	Cleared
Blake Merritt	Policy drafting 2	13:07	30	5	weak Wi-Fi, audio_out packe...	-	-	-	Cleared
Blake Sterling	Case review 39	13:07	30	5	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Reese Norwood	1:1 check-in 3	13:07	29	5	weak Wi-Fi, audio_out jitter	-	-	-	Not taken
Avery Ingram	Client onboarding 26	13:08	23	5	weak Wi-Fi, audio_out jitter	-	-	-	Not taken
Finley Merritt	Product sync 3	13:07	16	5	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Avery Rowan	Board prep 19	13:07	16	5	audio_out latency, video_in l...	-	-	-	Not taken
Sage Castell	Hiring sync 40	13:25	12	5	weak Wi-Fi, video_in packet l...	-	-	-	Cleared
Morgan Underhill	Hiring sync 40	13:25	10	5	audio_out latency, video_in l...	-	-	-	Not taken
Frankie Yardley	1:1 check-in 19	13:07	9	5	system CPU, Zoom CPU	-	-	-	Not taken
Zion Yardley	Sprint planning 2	13:07	5	5	audio connection dropped (re...	-	-	-	Cleared
Cam Whitlock	Interview loop 25	13:11	5	5	video connection dropped (re...	-	-	-	Cleared
Elliot Lark	Team retro 36	13:08	5	5	audio connection dropped (re...	-	-	-	Cleared
Xen Sterling	1:1 check-in 19	13:13	5	5	video connection dropped (re...	-	-	-	Cleared
Blake Oakes	Budget review 1	13:15	5	5	audio connection dropped (re...	-	-	-	Cleared

Person	Meeting	First	Warn	Crit	Main cause	Taken by	Engage	Resolve	Status
Indy Quill	Client onboarding 26	13:13	5	5	audio connection dropped (re...	-	-	-	Not taken
Kai Garland	Policy drafting 2	13:09	29	4	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Val Thorne	Sprint planning 2	13:07	29	4	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Umi Ingram	Sprint planning 31	13:07	27	4	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Frankie Quill	Policy drafting 4	13:07	27	4	weak Wi-Fi, video_in packet l...	-	-	-	Cleared
Umi Quill	Release planning 40	13:07	26	4	weak Wi-Fi, audio_out jitter	-	-	-	Not taken
Taylor Kendrick	Case review 39	13:07	26	4	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Taylor Sterling	Contract review 14	13:07	21	4	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Morgan Kendrick	Client onboarding 20	13:07	16	4	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Zion Vance	Release planning 21	13:30	8	4	system CPU, Zoom CPU	-	-	-	Not taken
Frankie Adler	Board prep 19	13:22	5	4	Zoom CPU, system CPU	-	-	-	Not taken
Jordan Dorsey	Client onboarding 26	13:09	4	4	video connection dropped (re...	-	-	-	Not taken
Oakley Brook	Client onboarding 20	13:08	4	4	video connection dropped (re...	-	-	-	Cleared
Casey Jessup	Interview loop 18	13:27	4	4	audio connection dropped (re...	-	-	-	Not taken
Taylor Ellery	1:1 check-in 19	13:07	4	4	audio connection dropped (re...	-	-	-	Cleared
Umi Vance	Team retro 36	13:14	4	4	audio connection dropped (re...	-	-	-	Cleared
Logan Dorsey	Training: new tools 5	13:07	4	4	audio connection dropped (re...	-	-	-	Cleared
Noel Dorsey	Contract review 14	13:17	4	4	video connection dropped (re...	-	-	-	Not taken
Logan Jessup	1:1 check-in 3	13:15	4	4	audio connection dropped (re...	-	-	-	Cleared
Zion Dorsey	Sprint planning 31	13:07	4	4	video connection dropped (re...	-	-	-	Cleared
Xen Adler	Client onboarding 17	13:07	4	4	Zoom CPU, system CPU	-	-	-	Cleared
Kai Underhill	1:1 check-in 19	13:07	27	3	weak Wi-Fi, video_in packet l...	-	-	-	Cleared
Yael Adler	Sprint planning 2	13:07	26	3	weak Wi-Fi, audio_out jitter	-	-	-	Not taken
Umi Rowan	Release planning 40	13:07	24	3	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Bo Whitlock	Policy drafting 4	13:12	24	3	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Bo Quill	Client onboarding 26	13:08	23	3	weak Wi-Fi, audio_in packet l...	-	-	-	Not taken
Jordan Pembrook	Client onboarding 26	13:07	19	3	weak Wi-Fi, audio_in packet l...	-	-	-	Not taken
Frankie Vance	Budget review 5	13:14	14	3	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Jordan Oakes	Interview loop 18	13:25	12	3	weak Wi-Fi, audio_out packe...	-	-	-	Not taken
Bo Ellery	Client onboarding 20	13:07	4	3	system CPU, Zoom CPU	-	-	-	Cleared
Indy Castell	Hiring sync 33	13:32	3	3	video connection dropped (re...	-	-	-	Cleared
Ari Adler	Client onboarding 20	13:16	3	3	video connection dropped (re...	-	-	-	Cleared
Gray Garland	Contract review 14	13:17	3	3	video connection dropped (re...	-	-	-	Cleared
Reese Oakes	Product sync 3	13:09	3	3	audio connection dropped (re...	-	-	-	Cleared
Indy Castell	Policy drafting 36	13:23	3	3	video connection dropped (re...	-	-	-	Cleared
Avery Jessup	Sprint planning 2	13:07	29	2	weak Wi-Fi, video_in packet l...	-	-	-	Cleared
Wren Quill	Team retro 36	13:07	29	2	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Umi Norwood	Team retro 36	13:07	27	2	weak Wi-Fi, audio_in jitter	-	-	-	Not taken
Jordan Pembrook	1:1 check-in 3	13:07	25	2	weak Wi-Fi, audio_out jitter	-	-	-	Not taken
Devon Oakes	1:1 check-in 19	13:07	25	2	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Sage Hollis	Client onboarding 20	13:07	18	2	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Blake Dorsey	Hiring sync 40	13:25	12	2	weak Wi-Fi, video_in packet l...	-	-	-	Not taken
Morgan Pembrook	Hiring sync 33	13:31	6	2	weak Wi-Fi, audio_in packet l...	-	-	-	Not taken
Quinn Fairbanks	Hiring sync 40	13:35	3	2	system CPU, CPU pressure ...	-	-	-	Not taken
Elliot Kendrick	Sprint planning 31	13:35	3	2	Zoom CPU, system CPU	-	-	-	Not taken
Harper Sterling	Hiring sync 33	13:28	2	2	video connection dropped (re...	-	-	-	Cleared
Taylor Whitlock	Training: new tools 5	13:07	2	2	audio connection dropped (re...	-	-	-	Cleared
Ari Sterling	Client onboarding 20	13:13	2	2	audio connection dropped (re...	-	-	-	Cleared

30 more with critical minutes or taken are left out.

62 more people had warning minutes but no critical minutes and weren't taken.

SAME BUILDING

Meetings with two or more people in the same office building: their Zoom traffic goes out through that building's internet circuits to Zoom and back. Busiest minute: those people's received plus sent bitrate together.

Site	Meetings	People	With problems	Busiest minute
CHI	64	279	37	220.4 Mbps
ATL	36	149	27	109.2 Mbps
DAL	32	127	20	103 Mbps
NYC	24	111	17	123.6 Mbps

YOUR TEAM'S RESPONSE

Nothing was taken today.

BY DEVICE

What Zoom runs on	People	With problems	Warning min	Critical min
Windows	1089	146	1187	400
Mac	560	85	737	275
Android	107	19	123	62
Virtual desktop, no Zoom plugin	12	11	88	57
iPhone or iPad	79	6	62	20
Web browser	96	13	110	16
Zoom Rooms	42	4	25	16
Virtual desktop, Zoom plugin	22	4	45	15

BY SITE AND ACCESS

Office site and circuit, or remote access	People	With problems	Warning min	Critical min
Remote Wi-Fi	505	110	912	287
Remote Cellular	350	28	272	137
Office: CHI via Zayo	181	25	215	87
Office: NYC via Lumen	156	22	258	80
Sample VPN	62	12	120	61
Remote Other adapter	142	13	93	59
Office: DAL via Cogent	157	24	166	53
Office: ATL via Zayo	181	28	235	49
Remote Wired	111	8	65	35
Office: CHI via Lumen	134	16	38	11
VPN, proxy or cloud exit	28	2	3	2

BY CARRIER AND STATE

Carrier or network owner · state	People	With problems	Warning min	Critical min
Zayo Bandwidth · IL	181	25	215	87
Level 3 Communications, Inc. · NY	156	22	258	80
Cogent Communications · TX	157	24	166	53
Zayo Bandwidth · GA	181	28	235	49
Verizon Business · ?	62	10	77	31
AT&T Enterprises, LLC · TX	25	5	43	31
T-Mobile USA, Inc. · MD	10	5	102	30
Verizon Business · DC	16	3	56	30
Verizon Business · PA	18	5	33	25
Comcast Cable Communications, LLC · IL	32	4	34	24
Verizon Business · FL	24	8	36	23
Verizon Business · IL	45	5	41	22
Verizon Business · GA	33	5	58	22
Verizon Business · TX	45	7	29	19
AT&T Enterprises, LLC · MD	25	5	34	18

BY LOCATION

Location (the city Zoom gives)	People	With problems	Warning min	Critical min
Chicago (US)	444	56	380	174
Dallas (US)	286	44	277	114
New York City (US)	221	33	376	109
Atlanta (US)	259	36	308	82
Washington (US)	43	8	99	38
Seattle (US)	42	7	68	37
Kansas City (US)	45	10	87	36
Baltimore (US)	59	8	86	33
Phoenix (US)	55	8	75	26
Miami (US)	58	12	41	25
San Francisco (US)	51	9	82	25
Philadelphia (US)	59	6	34	25
Charlotte (US)	57	7	68	24
Minneapolis (US)	49	7	72	24
Denver (US)	36	10	97	19

BY MEETING

Meeting or webinar	People	With problems	Warning min	Critical min
Policy drafting 36	50	12	259	113
Sprint planning 31	43	12	171	92
1:1 check-in 19	50	13	162	91
Policy drafting 4	54	14	193	55
Team retro 36	101	10	137	46
Client onboarding 26	53	9	121	42
Case review 39	33	5	96	38
Contract review 14	31	7	79	34
Budget review 1	11	3	47	32
Hiring sync 40	50	7	53	25
Sprint planning 2	38	6	119	23
Release planning 40	17	4	100	22
Data platform office hours 5	11	4	36	22
Client onboarding 20	52	7	58	18
1:1 check-in 3	17	4	86	18